

<b>Committee(s):</b>	<b>Date(s):</b>
Safeguarding Sub Committee	17 December 2015
Community and Children's Services Committee	15 January 2016
Health and Wellbeing Board	29 January 2016
Safer City Partnership	<b>TBC</b>
<b>Subject:</b> The Safeguarding Adults Annual Report for 2014/15 City and Hackney Safeguarding Adults Board	<b>Public</b>
<b>Report of:</b> Director of Community and Children's Services	<b>For Information</b>

### Summary

The CHSAB is the key statutory body for agreeing how the relevant organisations in City and Hackney will co-operate to safeguard and promote the welfare of adults in that locality, and for ensuring the effectiveness of what they do.

The establishment of Local Safeguarding Adults Boards was an important element of The Care Act 2014.

The core statutory functions of the CHSAB are as follows:

- to develop and publish a strategic plan setting out how they will meet their objectives and how their member and partner agencies will contribute
- to publish an annual report detailing how effective their work has been
- to commission safeguarding adults reviews (SARs) for any cases which meet the SAR criteria.

This report provides background information on the work of the City and Hackney Safeguarding Adults Board (CHSAB) - as set out in the CHSAB Annual Report 2014/159 see appendix 1).

The Annual Report provides detail on progress against the 2014/15 priorities, key developments during the year, activity data and 2015/16 priorities.

The report also provides background information regarding the governance and membership of the Adult Safeguarding Board.

### Recommendation

The report is for information only.

## Main Report

### Background

The CHSAB meets its statutory objectives and safeguards adults through the following functions:

**Developing policies and procedures** for safeguarding and promoting the welfare of adults at risk of abuse and neglect in the City and Hackney. This includes The Self-Neglect (& chronic hoarding) Protocol.

**Communicating to relevant organisations** in the City and Hackney the need to safeguard and promote the welfare of adults at risk of abuse and neglect, raising their awareness of how this can best be done, and encouraging them to do so.

**Monitor and evaluate the effectiveness** of what is done by the local authorities and board partners individually and collectively to safeguard and promote the welfare of adults at risk of abuse and neglect and advise them on ways to improve.

**Produce and publish an annual report** on the effectiveness of safeguarding in the local area.

**Participating in the local planning and commissioning** of adult's services to ensure that they take safeguarding and promoting the welfare of adults at risk of abuse and neglect into account.

**Putting in place procedures** for ensuring that there is a co-ordinated response by the authority, their Board partners and other relevant persons to an unexpected death of a vulnerable adult.

**Undertaking safeguarding adults reviews** where abuse or neglect of an adult is known or suspected, an adult has died or an adult has been seriously harmed, and there is cause for concern as to the way in which the authority, their Board partners or other relevant persons have worked together to safeguard that adult.

### Terms of Reference of the CHSAB:

- Agree and review multi-agency City and Hackney safeguarding adults policy and procedure for protecting vulnerable adults, taking into account statutory requirements, national guidance and London regional policies

- Maintain an annual business plan, setting priorities for preventing and addressing abuse of vulnerable adults, and produces and disseminates an annual report.
- Monitor incidents of abuse and neglect, reviews trends and acts where appropriate to improve services and support to vulnerable adults.
- Regularly evaluates how agencies and providers safeguard vulnerable adults, by introducing rigorous quality assurance and scrutiny systems across partner agencies.
- Agree a serious case review protocol and reviews and learns from situations where safeguarding arrangements may have been inadequate.
- Maintain a programme of training and development on safeguarding vulnerable adults for staff across agencies in the statutory, independent provider and voluntary sectors.
- Develop and promote arrangements for adults at risk and carers to be well-informed about safeguarding arrangements and provide opportunities for service users and carers to influence and feedback on their effectiveness
- Promote public awareness of safeguarding as an issue for all citizens and engage the wider community in helping to prevent abuse and neglect and to report where they have concerns.

The CHSAB is made up of a Board with senior representatives from its member agencies covering both the City and Hackney, an Executive Group and various sub-groups which undertake the Board's business.

The City Of London has its own Safeguarding Adults Sub Committee that meets on a bi-monthly basis and reports on its work to the City of London Adult Wellbeing Partnership and the CHSAB.

### The Independent Chair

The chair of the CHSAB is independent from local agencies and organisations in order for the CHSAB to exercise its local challenge function effectively. The chair is supported by the CHSAB Board Manager and the Head of Safeguarding Adults. Both these roles also support the wider partnership and are an available resource for all agencies engaged in the business of the CHSAB.

The chair has a crucial role in making sure that the Board operates effectively and secures an independent voice for the CHSAB. The chair should act objectively and distinguish their role as CHSAB chair from any day-to-day role.

The Independent Chair of the CHSAB is jointly accountable to the Chief

Executive of the London Borough of Hackney and the Town Clerk / Chief Executive of the City of London Corporation.

The Independent Chair meets regularly with both Chief Executives, the DASS roles covering both areas and the respective Lead Members. There is a defined governance protocol that sets out how the CHSAB works with City & Hackney Safeguarding Children's Board (CHSCB) and the Health and Wellbeing Boards / Community Safety Partnerships across both areas

### Membership

The membership of the Board includes representatives from the following agencies:

- London Borough of Hackney Adult Social Care and Public Health
- The City of London Community and Children's Services
- The City of London Police
- The Metropolitan Police Service – Hackney Borough
- London Probation Service
- Hackney Council for Voluntary Services
- Homerton University Hospital NHS Foundation Trust
- NHS City and Hackney Clinical Commissioning Group
- East London NHS Foundation Trust
- Lead Members from the City of London and Hackney Council
- London Fire Brigade
- Barts Health NHS Trust
- Hackney Health watch
- Community Safety Partnership
- Older People's Reference Group
- Housing

The Lead Members in both Hackney and the City of London act as 'participant observers' of the Board in line with statutory requirements.

### **Current Position**

The following summarises some of the headlines specific to the City of London, as set out in the Annual Report;

- The Annual Report highlights that The Department of Community and Children's services (Roadmap to Outstanding Services) Business Plan 2015-17 has as its number one strategic priority, Safeguarding: "Ensuring effective arrangements are in place for responding to safeguarding risks, promoting early identification and support to prevent escalation of issues and keeping children and adults at risk safe."
- The City of London Adult Social Care Team has lead statutory responsibility for safeguarding adults at risk, carried out in partnership with agencies from health, police, voluntary sector etc..

- City of London Adult Social Care Service currently knows of 350 people, either placed outside the city in residential, nursing or supported living placements or living in the city.
- The Adult Social Care Service comprises of an in-house reablement service of three and an Occupational Therapist. There are five social workers (one locum social worker in addition to the establishment to cover the additional Deprivation of Liberty Safeguards work) including one Approved Mental Health Professional, a Care Navigator (a one year pilot with Age UK), two finance and administrative support officers, the Senior Practitioner, the Team Manager and Service Manager. The team takes on all safeguarding work that comes in.
- In February 2015 an external independent quality assurance audit was undertaken in relation to all 2014/15 practice within Adult Social Care, both operational and strategic. An Improvement Plan, alongside a tool kit, a case audit and Safeguarding Adults Team appraisal objectives have been developed as a response and will be presented to both subcommittees for approval in the autumn.
- The number of safeguarding alerts received from April 2014 to March 2015 was 29. 22 were within the City of London. In 2013/14 were 28 with 16 were within the city. In 2012/13 there were 20 with 14 within the City.
- As a host authority, City of London has hosted three safeguarding cases from Bart's Health Trust as regards alerts raised pertaining to transport.
- There are currently 32 Deprivation of Liberty Safeguards cases, two of which are pending in the Court of Protection as they involve supported living situations. There are nine Relevant Person's Representatives currently working with people in placements.
- The Notice the Signs Safeguarding Awareness Raising campaign was a key feature of 2014 work in the City and the campaign to residents has been a great success in relation to an increase in the number of community referrals, including those from residents. The written feedback from five public consultations within the city over 2014 and early 2015 has shown that adult safeguarding has been placed on the public's agenda and this, together with the 2015 safeguarding training under the Care Act, has really raised the profile of safeguarding being "Everyone's Business". This has been evidenced by the rise in alerts received to the service.
- All Adult Social Care staff have Safeguarding Adults training that is appropriate to their experience and grade as part of their appraisal objectives.

This training is accessed via the London Borough of Hackney as partners of the Safeguarding Adults Board.

*The Annual Report also highlights priorities for 2015/16 including ;*

- City of London Police to look at options for a 'virtual' Multi Agency Safeguarding Hub and although this will start with children only cases, the service will be looking to progress to adults in due course.
- To work with the independent Board chair through the corporate Board structure to deliver the key objectives contained within the safeguarding strategy.
- To continue to offer quarterly City of London Safeguarding Champions forums to maintain Safeguarding and "Notice the Signs", as a core skill for all public facing departments throughout the Corporation of London.

#### **Corporate & Strategic Implications:**

The City's role in safeguarding vulnerable and at risk adults, as set out in the Annual Report, contributes to the fulfilment of the priorities of the Department of Community and Children's Services Business Plan and the Adult Wellbeing Plan.

#### **Financial Implications:**

There are no financial implications from this report.

#### **Conclusion:**

The report has provided members with information on the findings of the 2014/15 Safeguarding Adults Board Annual Report. This has included setting out the new statutory requirement to have Safeguarding Adults Boards, including details regarding Membership, Terms of References and headline progress.

#### **Appendices:**

Safeguarding Adults Annual Report for 2014/2015, City and Hackney Safeguarding Adults Board

#### **Background Papers:**

Chris Pelham  
AD People Services

T: ext 3234

E: [chris.pelham@cityoflondon.gov.uk](mailto:chris.pelham@cityoflondon.gov.uk)